



ANNUAL REPORT

2017 2018



HOURS OF OPERATION

Monday - Friday 8 am - 5 pm

MCHS Medical Staff & MCCN students have badge access 24/7

VISIT US

Mount Carmel West
(Main Library)
Center for Learning and Education, 3rd & 4th floors

Mount Carmel East
Siegel Center by Elevators

Mount Carmel St. Ann's
West Wing 3rd floor

CONTACT US

library@mchs.com



Phone: (614) 234-5214

Text: (614) 541-2224

Fax: (614) 234-1257

CONNECT WITH US



MISSION

Connecting the Mount Carmel Health System academic and professional communities with personalized information and resources.



VISION

To become an integral, transformative hub to serve health sciences lifelong learners by providing access to information resources and delivering innovative, proactive services.

BECAUSE LEARNING TO READ COMES BEFORE READING TO LEARN.



▶ 71,277 MAIN LIBRARY VISITORS (+16.09%)

▶ 14,012 REFERENCE QUESTIONS ANSWERED

▶ 1,168 LITERATURE RESEARCHES FOR MCHS CLIENTS

▶ 103 ACCESSIBLE MULTIMEDIA TUTORIALS AND GUIDES

EVERYONE IS WELCOME!

BECAUSE EMPLOYERS WANT CANDIDATES WHO KNOW THE DIFFERENCE BETWEEN A WEB SEARCH AND RESEARCH.



BECAUSE BLUE STATE OR RED STATE, EVERYONE BENEFITS FROM AN ENLIGHTENED STATE.

BECAUSE QUALITY INFORMATION HELPS YOU MAKE BETTER HEALTH DECISIONS.

BECAUSE OF YOU.

BECAUSE SPEAKING WITH ONE VOICE CAN MAKE A DIFFERENCE.

BECAUSE COLLABORATION EMPOWERS TEACHERS.



▶ 347 EDUCATIONAL SESSIONS DELIVERED TO 603 CLIENTS

▶ 49 ORIENTATIONS TO 842 CLIENTS

▶ 69.5% ONLINE RETURNING VISITORS

▶ 30.5% ONLINE NEW VISITORS

BECAUSE E-BOOKS LET YOU FIT A WORLD OF LITERATURE IN YOUR POCKET.



COLLECTIONS:

- ▶ PRINT BOOKS8,253
- ▶ E-BOOKS..... 326,059
- ▶ PRINT JOURNALS1,764
- ▶ E-JOURNALS 110,648
- ▶ DATABASES191

60,797 FULL TEXT PDF DOWNLOADS (+16.99%)

LIBRARIES TRANSFORM®



MCHS Library Services joined in 2016 American Library Association Libraries Transform campaign to increase awareness of the value, impact, and services provided by libraries and library professionals. Since then we have completed the following projects:

- ▶ *Go Green Initiative*
- ▶ Created *Mother's Room*
- ▶ Created *Prayer & Relaxation Room*
- ▶ Created *Clinical Assessment and Video Conferencing Rooms*
- ▶ *Transformed Reading Project*
- ▶ Created *Head To Toe and Creative Station Room*
- ▶ Added individual study rooms
- ▶ Created *Refreshing Station* in the Library

BECAUSE HANDS-ON LEARNING BUILDS STRONGER BRAINS.



▶ 1182 LAPTOPS BORROWED

▶ 4958 ARTICLES E-MAILED

▶ +43% OF ROOMS RESERVED

MCHS Library Services provides access to library information and services to six Trinity Health Ministry Organizations across three states.



BECAUSE TRANSFORMATION IS ESSENTIAL TO THE COMMUNITIES WE SERVE.

Access to information:

- ▶ Create and manage six websites
- ▶ Negotiate and maintain collections and database subscriptions
- ▶ Provide full technical support

Library Services:

- ▶ 336 literature researches
- ▶ 799 e-mailed articles
- ▶ 1291 reference questions answered
- ▶ 42 live chat sessions provided

MCHS Library Services provides access to library information and services to six Trinity Health Ministry Organizations:

- ▶ Trinity Health Corporation, Office of Academic Affairs, Livonia, MI
- ▶ Gottlieb Memorial Hospital, Melrose Place, IL
- ▶ Mercy Medical Center, Clinton, IA
- ▶ Mercy Medical Center, Dubuque, IA
- ▶ Mercy Medical Center North Iowa, Mason City, IA
- ▶ Mercy Medical Center, Sioux City, IA



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