

### MCHSL Client Testimonials 2018

Date	Source	Subject	Comment	Author	Title/Position
1/19/2018	Ken	Literature Search	I just wanted to thank you for the recent search on articles. They were exactly what I needed and also, it allowed our team to decide the next step in our process. I really appreciate all that you do.	Lisa Hamilton, MD	Ambulatory Director Metrowest, Assistant Program Director Internal Medicine
1/26/2018	Noreen		What wonderful useful information provided in the Review. Very nicely done, Noreen. We applaud you.	Shirley Cooley, PhD, RN, CNE, C- EFM	Associate Professor, Mount Carmel College of Nursing
1/30/2018	Noreen	Review of BrowZine	I always love your innovation, expertise, and kindness you show to all of us here at MCCN, you and your staff are truly awesome and dedicated!	Frieda Gill	MS, RN, CCRN, MCCN Assistant Professor
2/22/2018	Kaitlyn		Thank you for the quick and quality service! I am amazed at how fast you filled my request. You provide great service!	Deacon Jerry Jorgensen, MD	Assistant Director Pastoral Center, Archdiocese of Dubuque, Iowa
2/26/2018	Liz		Thank you very much. You are a major cog in the medical education machine.	R. Steensen, MD	
3/27/2018	Moments (Liz)	RN-BSN resources	Because of You: Thank all for your hard work and collaboration in creating the interprofessional practice course for the RN-BSN course. Everyone will soon want to be a MCCN graduate! Thanks for all that you do!	Jami Nininger, MSN, RN	Assistant Dean of Distance Education
3/30/2018	Moments (Liz)	Distance Education	Because of You: Thank you for your work on the Online Council Retreat. Great learning, great networking and great ideas for continued growth and quality implementation of the online programs of MCCN! Thank you for your hard work in planning this event!	Jami Nininger, MSN, RN	Assistant Dean of Distance Education
4/2/2018	Moments		Stevo, Thanks for running one of the best libraries on the planet. You rock!	Kim Campbell, PhD	Director, Enrollment Management, MCCN
4/5/2018	Moments (Liz)		Integrity: Thanks for always being willing to help find the evidence for best patient care!	Dawn Prall	Medical Director, MCHS Simulation Center
4/6/2018	Moments (Ken)	Literature Search for Operating Room resources	Because of You: Our Mt. Carmel St. Ann's Operating Room Professional Development Committee GREATLY appreciates the extensive work Ken Wright has done on our behalf! He was beyond thorough, determined, and invested in the detailed searches he completed for us. The articles were spot on specific which made a difference in the content we desired. As I mentioned to Ken, I am proud to be a part of an organization that blesses each other such as his work blessed us, our staff, & ultimately our patients!	Lynn Leroy	Staff RN First Assistant Inpatient Surgery/OR Mount Carmel St. Ann's

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4/7/2018	Moments (Kaitlyn)	Off Campus Access	Thank you so much for helping me obtain off-campus, mobile library access!	Kyle Gold	Patient Care Pharmacist Mount Carmel St. Ann's Pharmacy
4/10/2018	Moments (Kaitlyn)	OhioLINK help	Reverence: Kaitlyn is so helpful. She helped me maneuver OhioLink to order in books from another library for me to study. They came in at different days; therefore, have different due dates. I received a due date reminder while off sick. I emailed library about the fact I can't make it in to return (technically not done with them) or renew. Kaitlyn renewed both books (one I didn't even think was past due yet). She replied to me quickly that both were renewed and the new due dates. Our library staff are so helpful and friendly people. Thank You!!!!	Katrina Durst	Language Access Services Spoken/Sign Language Interpreter
4/17/2018	Moments (Don)	Journal Manuscript	Thank you for taking the lead in the writing of our manuscript submitted last week to the Journal of the Medical Library Association.	Jill Kilanowski, PhD, RN, APRN, CPNP, FAAN	Associate Dean Graduate Program and Professor, Mount Carmel College of Nursing
4/17/2018	Moments (Stevo)	Cooperation on Writing and Publishing an article	Because of You: Thank you for inviting me to be part of the team to write and submit a manuscript to the Journal of the Medical Library Association	Jill Kilanowski, PhD, RN, APRN, CPNP, FAAN	Associate Dean Graduate Program and Professor, Mount Carmel College of Nursing
4/23/2018	Kaitlyn	Article Request	If I haven't mentioned it before Kaitlyn, you're amazing! I appreciate how quickly you supply the articles I request! Have a great day!	Denise Atherton	System Office, Livonia, MI
4/30/2018	Moments (Kaitlyn, Don, Liz)	GME Library Accounts	Stewardship: Thank you so much for helping GME and setting up the library accounts for all of our incoming residents so quickly!!	Karen Miller	GME Program Administrator, Transitional Year and Internal Medicine
5/8/2018	twitter		Thank you @MCHSLibrary @mccnedu and @MountCarmel. I certainly appreciate my library colleagues and all they have done to support my nursing career	Sonya Kennedy	RN, Electrophysiology Lab, MCW
5/18/2018	Liz	Literature Search	Thank you so much for this work! If you wouldn't mind also doing it for study one that would be great. I am very impressed with your service. I can't believe I've worked in the system for eleven years and didn't know about it earlier. Thanks so much.	Robert E Berg, MD	Radiologist, Mercy Medical Center North Iowa

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Date	Source	Subject	Comment	Author	Title/Position
5/21/2018	Moments (Ken)	Literature Review	Thank you so much for the thorough and quick literature reviews! I always have the information I need within a few days of the request and this helps me to complete projects in a timely manner. The service you provide is priceless.	Heather Golden	Clinical Educator, Mount Carmel New Albany
5/22/2018	Ken from Tracey Riley	I love to highlight when students refer to outstanding attributes in the college, faculty, and staff. Here is one for the library from one of the HUMN 505 students. Way to go, Ken!  HUMN 505 W02 Seminar on Scholarly Writing 2018 Summer Term 1	Mount Carmel offers helpful resources when it comes to searching for scholarly articles. The opportunities for learning and expanding one's knowledge base are endless! My favorite and probably most utilized resource for scholarly searching will be the "Optimizing Nursing Research" resource provided by Mount Carmel's Health Sciences Library (and provided by Dr. Riley in Module3!). It's a PowerPoint that gives step-by-step instructions on how to properly search & find nursing research literature. It asks you first to define the topic & type of information you will need. Once you have figured that out, it shows you how to search CINAHL & MEDLINE simultaneously to get the accurate search results you are looking for. This saves time and will improve search results! If I am still struggling to find what I am looking for, it also provides the Mount Carmel Library phone number. I can call and speak with a Librarian who may be able to assist me.	MCCN Grad Student	Graduate School
6/19/2018	Stevo	I hope that the powers-that-be at Mt. Carmel appreciate you and realize how fortunate they are to have you. I know that OPAL wouldn't be the same without you.	I thought about our conversation at the last OPAL meeting. I don't know what to say except that you're one of my favorite people at OPAL. You're always involved in some interesting project, or trying something new and cutting edge. Or you're presenting at a conference and publishing. I'm never bored when I speak with you, but I'm often humbled by your work ethic.	LuAnn Boris, MSLS	Director of Library Services, Walsh University

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<b>6/26/2018</b>	Stevo (Ken)	NRP Assistance	I want to let you know that Ken Wright has been a tremendous help to us in the NRP. He has wonderful customer service skills; is always kind, responsive and willing to try new ways to engage learners. Recently I went to Ken to ask if there was a possibility of housing the EBP projects on the NRP Libguide site. Not only did Ken accomplish this quickly, he started thinking ahead to ask about future groupings and how best to manage this information. You are fortunate to have Ken as part of your library team!	Lisa Wolf, MS, RN- BC, CMSRN	Director of Clinical Education and Nurse Residency Program, Mount Carmel Health System
<b>7/13/18</b>	Ken	Literature Search	I am just now* able to look at everything. This was all great information. Even one article from old coworkers of mine, pretty cool. Thanks!!	Renee McCroskey MSN, RN, PCCN-K	Clinical Educator, Mount Carmel East
<b>9/21/18</b>	Ken	Literature Search	You did it again! I'd fist bump and shake your hand if I were in person- the last three articles were perfect, complete and so appreciated. I am thankful for your help!	Sherri Snyder, RN	Mount Carmel Health System
<b>10/2/18</b>	Noreen & Kaitlyn	OhioLINK & Article Assistance	Thank you both, so much! Because of you, your help, support, and encouragement, I passed the CNT board exam! To be able to have the research and books available to me was such a time saver, and that I can concentrate on studying and reviewing was immense! I truly appreciate the services from our library!	Sujana Anderson, PT, NTMTC, SCCE, CNT	Mount Carmel Health System

**Dr. Binay Eapen** @MedEdFanatic Following

If you need to study and it's loud don't worry about it just send a text and problem solved. Thanks so much @MCHSLibrary. Now that's what I call innovative. #wellness #MedEd #MindfulMonday #patientsafety

3:06 PM - 29 Jan 2018 from Mount Carmel West Hospital

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**Dr. Binay Eapen** @MedEdFanatic · 27m  
@normullibrarian @MCHSLibrary you guys are the best!! Plus such dedicated and caring people who are always helping and supporting medical education! #BestLibraryInOhio

**MCHS Library** @MCHSLibrary · 3h  
Replying to @MedEdFanatic  
We aim to please @MedEdFanatic! 🙏

**Info Gathering Reflect. Paper**  
Due: Jun 3 at 11:59pm - HUMN 505 W02 Seminar on Scholarly Writing 2018 SUT1

Page 3 of 3 ZOOM

Line

tutorials provided in this class. In my graduate studies, I feel I won't have many problems when it comes to searching databases or combing through scholarly articles. I have all the help I can possibly get through resources provided to me at Mt. Carmel!

Mount Carmel offers helpful resources when it comes to searching for scholarly articles. The opportunities for learning and expanding one's knowledge base are endless! My favorite and probably most utilized resource for scholarly searching will be the 'Optimizing Nursing Research' resource provided by Mt. Carmel's Health Sciences Library (and provided by Dr. Riley in Module 3!). It's a PowerPoint that gives step-by-step instructions on how to properly search & find nursing research literature. It asks you first to define the topic & type of information you will need. Once you have figured that out, it shows you how to search CINAHL & MEDLINE simultaneously to get the accurate search results you are looking for. This saves time and will improve search results! If I am still struggling to find what I am looking for, it also provides the Mt. Carmel Library phone number. I can call and speak with a Librarian who may be able to assist me.