

**MCHSL Client Testimonials 2017**

Date	Source	Subject	Comment	Author	Title/Position
2/5/2017	Ken	MCCN Online RN-BSN Completion Program Alumna to Present Poster	You are in amazing librarian! I don't even know if librarian is a good enough term to refer you to. Thank you so much for always keeping me in mind. I appreciate your thoughtfulness and all the hard work that you do. You make my job so much easier. I really thank you for using the gift that you have and sharing it with others. Have a great Monday and I'll probably be calling you to chat.	Jaynette A. Smith, RN	Medical Intensive Care Unit Mount Carmel St. Ann's Quality Champion Chair System Quality & Safety Council Chair Strategic Goals Civility Group Chair Nurse Retention Project
2/10/2017	Aaron	Literature Requests – Delirium in the ICU	Wanted to give a shout out to Aaron for his exceptional customer service! He consistently goes above and beyond with timely and amazingly prompt service to fill our literature requests. This is so very much appreciated as it allows me to get to work immediately on new service lines or share evidence based practices. He makes me look good, as well as, he helps with better pt care. Thank you for giving us this valuable resource.	Lori Mucha	
2/23/2017	Ken	EBP Resources	Please know that Ken Wright, our magician librarian, has provided specific references that you can download to the EBP website about how to read articles. This replaces the confusing link to Greenhalgh book. . . . Thanks to Ken Wright!	Paula Renker	MCCN Faculty
3/7/2017	Allison	Reducing Pneumonia Readmissions	Thank you so much! I will read these and share with my work group. I will let you if we need anything else. This is the first time I have use this library resource and it is a wonderful asset to our organization	Heather DeMaio	Mercy Medical Center – Dubuque

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3/8/2017	Liz	Patella Fractures; Distal Femur Fractures / Supracondylar distal femur fractures from US journals in last 2 years	You are the BEST!!! I would love to have the following articles put together into the reading conference material (which I have since found out is not until March 22) for the residents on the web site you have used previously for me. These articles are the following- #'s 1, 2, and 4-8 (based on your 8 citations below). The article by Kakazu is the only article I do not wish to have. If these can be put in PDF format as you did for me and sent to the residents, I would greatly appreciate it (as always!!) . If you would include me in the email to residents and the link to the website I would appreciate it.	Steven Gaines, MD	Orthopedic Surgery
5/9/2017	Allison	Latex Free Catheters	You have done an amazing job with this literature review, going above and beyond to obtain relevant information. You even looked beyond my request to get me what was pertinent. Thank you so much. You are awesome!	Karen Roller	Trinity Corporate
5/22/2017	Aaron	CRESS Presentation; Resident Burnout and Wellness	I want to give special thanks to Aaron who sent me many articles that very helpful in my Cress presentation that I did last week on resident burnout and wellness.	Binay Eapen MD FACP	Associate Program Director Internal Medicine Residency; Director of Medical Student Affairs Mount Carmel Health System; Mount Carmel West Hospital
5/30/2017		Rockstar Librarians Blog	So Awesome, our library does indeed Rock and I am so happy to have them on our team!!! Congratulations!	Frieda Gill	MCCN, Assistant Professor

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5/31/2017	Liz	Peer-reviewed articles on Chemical Dependency in Nursing for an annotated bibliography	I'm giving you a big thank you! After watching some of the instructional videos, searching still befuddles me, which is why I contacted you. I am an older nurse returning to school, and I do want to succeed. However I've never researched like this professionally and it is a bit daunting. I know I just need practice. Currently, I just woke up and getting ready to head back to work again, and I will do everything you instructed in your response tomorrow. I also have been in contact with my instructor to gain extra assistance in professional searching by meeting with her in person to go over that information. Your timely response has made my day a bit brighter.	Wendy York	RN, MCSA, MCCN RN-BSN Student
6/1/2017		Rock Stars from NLM in Focus Blog	Congratulations to the amazing Mount Carmel Health Sciences Library. You guys are all ROCK STARS!!! Thanks for all you do for medical education!!	Mount Carmel Internal Medicine Residency Facebook Page	
6/1/2017			They are THE best. I've never waited more than an hour for a requested article and then they apologize for taking so long	Lori Buchanan-Cropper	GME Program Administrator, OB/Gyn and Orthopedics
6/14/2017	Liz	Nursing 360 Course Materials (Nursing Research and Evidence Based Practice	Thank you for your help and being there for us as a great resource for our studies!	Malia Roark	RN-BSN Student
6/19/2017	Ken	Article Search	This is AWESOME! I just got back from vacation. My goal is to read all of these by the end of the week and see if there is anything else that is needed!! This is such a great service. Thank You for all your work!	Margaret V. Donaker, M.S. CCC-SLP	Acute Care Speech Therapist, MCHS
6/21/2017	Ken		I must say you are truly an amazing resource and I am beyond grateful for all of you help and assistance. Wish me luck.	Lisa Grether	Staff RN-Cert, Intermediate Care Neur Unit at MCE
6/26/2017	Don	Video Abstract help for Dr. Paddy to post paper metadata for the journal Diseased of the Colon & Rectum	Thank you very much for your help and for Frank Shepherd's contact information – the revised file worked beautifully!	Lynn Shaffer, PhD	Senior Statistical Analyst, Office of Research Affairs, Mount Carmel Health System

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6/28/2017	Noreen	Educational Materials for Newborn ICU	I would like to acknowledge Noreen Mulcahy for her support in finding a contact for a brochure that the Newborn ICU is needing and ordering a couple workbooks for 8 North. It is such a pleasure working with her. Thank you Noreen.	Elizabeth Hanby	Newborn ICU, MCW 8 North
7/7/2017	Ken		Thank you for this plethora of articles. I am working currently but will review these and am confident most if not all will help support my intervention for my project. I cannot thank you enough, this is above and beyond. It should be smooth sailing till my presentation now.	Jesse A. Curtis	
7/11/2017	Ken	Readmission from 0-7 days after discharge	Want to thank you again for doing this research. It has been extremely helpful. Number 13 below is a great article and talks to a development of a readmission risk score they refer to as ALaRMS. Can you assist me in finding out if this model is something that can be used by our organization or purchased to use. Not sure I know who owns the model and/or if it is protected.  Thanks so much, look forward to finding out additional information.	Dianne M Weide	Population Care Management, Mercy Medical Center – North Iowa
7/16/2017	Liz	Nursing 360 Summer Semester 2017	The resources offered through our very own library make searching for material so much easier.	Jeanette Alioto	MCCN Undergrad
7/18/2017	Ken	Moral Distress in Pediatric Healthcare Providers	Ken I appreciate your help so much!!!! You are always so helpful and efficient! I will take a look and see what I can use. Several look really promising!	Heather Lortz	RN, MCSA Labor & Delivery
7/18/2017	Liz	Nursing 360 Summer Semester 2017	Knowing that we have a librarian ready to help us with this specific class and our topics, made me at ease when searching research articles for my topic.	Jamie Roth	MCCN Undergrad
7/18/2017	Liz	Nursing 360 Summer Semester 2017	I feel the addition of the library support person was helpful in this course as well. Again, online education is much less personal than typical classroom, but when the instructor is approachable and willing to help and there are other support people as well, it feels less like I am teaching myself.	Leslie Ann Griffin	MCCN Undergrad

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7/19/2017	Ken		I have always appreciated your professionalism, thoroughness in your research and timeliness of your responses. I like to keep my connection to MCHS, and enjoy working with you and your staff.	Gerald J. Firardi, MD	Perinatal Medical Director, Livonia, MI
7/19/2017	Liz	Nursing 360 Summer Semester 2017	It was also helpful to be aware of the librarian resource. Her comments were VERY helpful in learning how to use the right search terms when searching databases.	Victoria Elena Linn	MCCN Undergrad
7/20/2017	Ken	Ethics Resource Guide	This website offers a wide variety of information on faith based and secular healthcare ethics. The site houses ethics resources including electronic books, links to educational videos, and information and insight into various ethics topics and frameworks. The website also serves as the compendium for the Institutional Ethics Committees education and initiatives. This resource was collaboratively developed with the expertise, guidance and the hard work of the Library staff, most especially, Ken Wright, MSLS, Health Sciences Librarian. Ethics is an integral part of our identity, our mission, and all we do at MCHS. Please take a few minutes to check out the website.	Amy M. VanDyke MSW, PhD	MCHS System Ethicist
7/20/2017	Liz	Nursing 360 Summer Semester 2017	I also found that the tools that Liz introduced through the discussion were very beneficial and it was also a bonus being able to have unlimited access to Liz. I believe that Liz being incorporated as a part of the course and having a discussion was a phenomenal idea and should continue as a resource tool for future upcoming students. It provides great reassurance to know that Liz will be available as a resource throughout the remainder of the program.	Amanda Marie Flowers	MCCN Undergrad

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7/20/2017	Liz	Nursing 360 Summer Semester 2017	It was also very nice to have Liz as a part of the course as a quick and easy resource when help was needed for research tips. Having her contact information is always a useful resource to use throughout the rest of the program. I have also printed out the screenshot tips provided by Liz for future research filtering tips and I plan to utilize these throughout the competition of the BSN program and in my future practice of researching topics.	Amanda Marie Flowers	MCCN Undergrad
7/20/2017	Liz	Nursing 360 Summer Semester 2017	Liz, the librarian, is an excellent resource and it is good to know she is available. I have also learned how to find articles using the Mount Carmel library and the data bases, and I am sure this will be useful throughout my nursing education and profession.	Amy Lynn Davis	MCCN Undergrad
7/20/2017	Liz	Nursing 360 Summer Semester 2017	I think that having direct contact through the discussion board with the librarian was very beneficial and the introduction to her through the orientation of the course was very appropriate.	Malia Ann Roark	MCCN Undergrad
7/20/2017	Liz	Nursing 360 Summer Semester 2017	The PowerPoint presentation also provided the contact information for the librarian. I loved having direct contact with a librarian for this class. She made it very easy to find information and reminded me of other available resources I may have forgotten.	Haily Anne Bauserman	MCCN Undergrad
7/23/2017	Liz	Nursing 360 Summer Semester 2017	I had a lot of success with the librarian, Liz Lyman. She was very responsive in my emails and was very helpful in using the right words to get research articles on my topic.	Rhianna Michelle Bright	MCCN Undergrad
7/23/2017	Liz	Nursing 360 Summer Semester 2017	As I reviewed the course overview, I realized I have use all of the information provided. In particular, the inclusion of Elizabeth Lyman's information was invaluable to kicking off my article search. It was so convenient to have all the names e-mail addresses of the professor and Elizabeth made it so easy to get the information I needed.	Rhianna Michelle Bright	MCCN Undergrad

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7/23/2017	Liz	Nursing 360 Summer Semester 2017	I really utilized Liz during my research as well. She was very helpful with the best website and wording to use while researching my topic. I found it helpful that in the course orientation, Liz's contact information was made available.	Amanda Merri Drewry	MCCN Undergrad
7/23/2017	Liz	Nursing 360 Summer Semester 2017	At first, I had some difficulty finding the right information but with a quick email to Elizabeth Lyman, MLIS she had me on track. She was so helpful and useful for this class. The PowerPoint addressed how to easily guide me around the website and find exactly what I needed. This was very easy to follow.	Haily Anne Bauserman	MCCN Undergrad
7/23/2017	Liz	Nursing 360 Summer Semester 2017	The Mount Carmel College of Nursing library resources are very helpful and easy to use. Having this power point break down exactly each step to contacting our library resource was helpful in our evidence based research projects.	Heather Nicole Blair	MCCN Undergrad
7/23/2017	Liz	Nursing 360 Summer Semester 2017	I think a key tool in this class was the librarian being available to help us with the searching of articles in the databases. I wish every class had this tool available.	Malia Ann Roark	MCCN Undergrad
7/28/2017	Noreen	Library Chat	Thank you 😊 First time I've used the library chat – excellent service!	Beth Medaugh	MCCN Faculty
8/2/2017	Liz	GME Research and Scholarly Activity Subcommittee	Dr. Khanduja shared that in his exit interview, the previous fellow expressed how amazed he was at how awesome our library is and that he could email us before work and have something in his inbox when he got home at the end of the day. Several faculty agreed with that and noted that the fellow came from quality institutions and was experienced with quality libraries already. David Aufdencamp gave an example from this morning that he requested an article and said it wasn't a rush and still had it within a half-hour.	K. S. Khanduja, MD	Program Director, Colon & Rectal Surgery Fellowship
8/11/2017	Ken	Developing a process to support perinatal nurses after a critical event.	You are amazing! . . . The titles are VERY intriguing! Thank you so much!	Heather Lortz	

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8/11/2017	Noreen	Library Annual Report, Dive Into Data 2 Conference	Thank you so much for sending me a printed copy of your annual report! I truly appreciate you going above and beyond. I was raving all week about your presentation at Dive Into Data and was so thrilled to show my colleagues your report and the poster you made. Keep up the good work!	Justin Grogan-Myers	
8/14/2017	Ken	Hospital Readmissions from Patients' Perspectives	Thanks for your diligent research. You have given me a lot of resources to evaluate and use for the grant proposal. I appreciate your assistance and diligent effort!	Karen Mack	RPh, Mount Carmel Retail Pharmacy
9/1/2017	Kaitlyn	amniotic fluid embolism and DIC	I can't thank the library research staff enough. Two days ago I had a patient come to the ICU with an amniotic fluid embolism and DIC. Depending on where you look this condition has around a 96% chance of death. It's rare enough that the latest treatment protocols are all in journal articles that we didn't have instant access to at our facility. Around an hour after the patient presented, I called the MCHS library to request a treatment review article published earlier this year. Within 5 minutes I had a copy of the article in my email. We altered our course of treatment per the articles recommendations. Today the patient is sitting up in bed, eating breakfast with no neurologic side effects. This may not have been possible without the quick action from the MCHS staff. Thank You SOOO Much!	Ryan Elsey, DO	Internal Medicine Resident, Mercy Medical Center – North Iowa
9/15/2017	Don	Database access in MCCN Gym	Thank you for working to solve the problem. I am very grateful.	Shirley Cooley	MCCN Faculty
9/22/2017	Don	Hardiness Measure/Scale	Many thanks, Don Great job! ☺	Dale Hilty	MCCN Faculty
9/25/2017	Ken	Literature Review/AED	I wanted to thank you for doing the literature search and emailing the articles. They are perfect! I am very excited to get started on my project. I want to let you know that I really appreciate the services of the library. Everyone is so kind and helpful. It is also wonderful to be able to access the library from home. Once again, thank you so very much! It is greatly appreciated.	Sonya Kennedy	Staff RN, MCW

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9/26/2017	Ken		I finished my homework and read through the articles you sent over. Thank you for pulling those – we are now going to go down a different path than we originally planned thanks to the information in these articles. So thank you – they were valuable.	Cintia O. Ulloa-Hays	
10/5/2017	Ken	Forced-air warming devices and the risk of surgical site infections	The articles you found are fantastic, I really appreciate your assistance in getting a start on my literature review of the issues of hypothermia related to the periop setting, and what prewarming and attention to temperatures intraop due to infection rates in the post op period. Thank you, these articles have given me a great start to researching based on EBP :)	Jessica Brehm	OR Nurse Resident, Mercy Health System, Dubuque
10/18/2017	Ken	Neuro Literature Search	Thank you so much again! Also just an update on the other research review you helped me with. The knowledge that you found really assessed with educating the Neuro team here at MCE. Thank you so much!	Margaret Donaker	Speech Therapist, MCE
11/27/2017	Liz	Nursing 360 Fall Semester 2017	I did use the assistance of the librarian for one of the assignments and she gave just enough help to lead me in the right direction. The idea of researching a topic can be overwhelming but this video made broke it down and made it not seem so intimidating.	Jennifer Ann Brady	MCCN Undergrad
11/27/2017	Liz	Nursing 360 Fall Semester 2017	Mental health research is limited and without the help of this class and the tools and resources provided by the librarian I was able to find great articles that I was able to discuss and bring back to my work at a mental health unit.	Jennifer Ann Brady	MCCN Undergrad

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11/29/2017	Liz	Nursing 360 Fall Semester 2017	The second thing that was nice, for me, was the information for our course librarian, Liz. It was so nice to be able to reach out to her for some guidance on the article research. The contact information, hours of availability, and how to contact her outside of those hours were nice on slide 4. She was very easy to communicate with and responded very quickly. It is nice that we had this introduction to her because this is something I will carry more courses. Being able to communicate with a librarian was great.	Courtney Lynn Rohrer	MCCN Undergrad
11/30/2017	Liz	Nursing 360 Fall Semester 2017	I agree with you. I have done research before but had never heard of a PICOT question before either. I thought this was interesting since we are so far along in our education. It really does help with researching a topic and it focuses the research for a person. I also was really excited that the powerpoint gave specific ways to get ahold of not only our instructor but also the librarian. I was very nervous about researching for information, because in the past I have not been able to find information and have gotten very frustrated. Having a way to get in touch with the librarian for assistance was an immediate relief. It was like having a lifeline. I am actually going to keep her information at hand for future just in case I get stuck. I do feel much more comfortable though researching for information after taking this course.	Tiffany Christine Hoffer	MCCN Undergrad
11/30/2017	Liz	Nursing 360 Fall Semester 2017	This class went into much greater detail and Bev and Liz gave great feedback on our questions so we could tweak them and focus to get the best search results. I found that to be very helpful.	Radonna Marie Ford	MCCN Undergrad

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11/30/2017	Liz	Nursing 360 Fall Semester 2017	While re-watching the powerpoint, I was reminded how very valuable all the tools and resources provided to us while completing this class! I don't think I understood how much I would "reach out" to Professor Gish or the wonderful librarian Liz! How very fortunate to have such valuable resources readily available for this course! Thank you for the continued "hand-holding".	Lisa Colleen Planck	MCCN Undergrad
12/1/2017	Liz	Nursing 360 Fall Semester 2017	Professor Gish's introducing us to Liz Lyman was also a huge help. Liz was extremely helpful when it came to searching through the search engines for articles. This class helped me learn about evidenced based research, and this will help me with future classes as well.	Jennifer Marie Blecha	MCCN Undergrad
12/1/2017	Liz	Nursing 360 Fall Semester 2017	Although there were other factors such as lack of mental health research studies, studies that were specific to my questions, after talking with the librarian online I was able to break down my question and get complete articles that I used for my paper as well as discussed with the providers I work with.	Harley Jo Munson	MCCN Undergrad
12/3/2017	Liz	Nursing 360 Fall Semester 2017	The PICO process helped me with my step by step learning style. Liz, the librarian, was quick to help me learn how to use the online library tools, since my tech skills are very elementary.	Barbara Ann Sparks	MCCN Undergrad
12/3/2017	Liz	Nursing 360 Fall Semester 2017	I was unaware of all of the databases and I appreciate the time that Liz took to introduce me to a few of them. I now hope to apply the information from different types of articles in order to "move toward an EBP culture and ensure that their clients are provided the best evidence-based care possible" (Melnyk, 2015, p. 383).	Barbara Ann Sparks	MCCN Undergrad



**Mount Carmel Internal Medicine Residency**

June 1 at 3:33pm · 🌐

Congratulations to the amazing Mount Carmel Health Sciences Library. You guys are all ROCK STARS!!!!Thanks for all you do for medical education!!



**More Rock Star Medical Librarians in the Spotlight**

In this our final posting of rock star librarians this month, we're pleased to feature a band and individual librarians. Do you want to read about more rock star librarians? We'll post ...

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**Lori Buchanan-Cropper** They are THE best. I've never waited more than an hour for a requested article and then they apologize for taking so long. 😎

Like · Reply · 👍 1 · June 1 at 9:11pm